

Ardmore Computers Inc.

Microsoft Certified Partner Hewlett Packard/IBM/Sony Authorized Service Center

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Time Block Service Contracts*

Responding Time	<u>Regular</u> 48 hours	<u>Priority</u> 24 hours	<u>Express</u> within 4 hours
<u>Normal Rates**</u>			
On-site first hour with traveling charge	\$135.00	\$155.00	\$189.00
On-site each additional hour	\$95.00	\$105.00	\$129.00
<u>Discounted Time Block Rates</u>			
<u>10 hours*</u>	\$899.00	\$989.00	\$1,199.00
cost per hour	\$89.90	\$98.90	\$119.90
savings @ hourly rate	5.37%	5.81%	7.05%
<u>25 hours*</u>	\$2,129.00	\$2,359.00	\$2,799.00
cost per hour	\$85.16	\$94.36	\$111.96
saving @ hourly rate	10.36%	10.13%	13.21%
<u>50 hours*</u>	\$4,059.00	\$4,469.00	\$5,299.00
cost per hour	\$81.18	\$89.38	\$105.98
saving @ hourly rate	14.55%	14.88%	17.84%
<u>100 hours*</u>	\$7,699.00	\$8,499.00	\$9,989.00
cost per hour	\$76.99	\$84.99	\$99.89
saving @ hourly rate	18.96%	19.06%	22.57%

** A 1/2 an hour traveling charge will be deducted from the time block for each service call with within 40 minutes from our company. Otherwise, if you location is over 40 minutes from our company, actual travel time. Minimum charge of one and half hours labor for each onsite service call. (Which includes travel time)*

Minimum charge of one hour for any instore service

Minimal charge of .25 hours for any telephone or remote support

***We do not guarantee normal rate response times.*

On-site service is available at Ardmore Computers' regular business hours.

9AM to 6PM Monday through Friday except national holidays.

PA sales tax is 6% additional to the above quoted prices.

Time block contracts are only valid when paid in advance.